

Royal Coach Tours & Cruises, Inc.
CANCELLATION POLICIES & GENERAL CONDITIONS
IMPORTANT INFORMATION, PLEASE READ

DAY TRIPS: Should you cancel your tour for any reason, 14 days or less prior to the departure of any DAY TOUR, no monetary refunds will be issued unless space is resold. In addition, if admission tickets are purchased in advance by Royal Coach Tours & Cruises, Inc., you may forfeit the cost of that ticket. Any Cancellations due to inclement weather conditions will either be postponed or a credit voucher will be issued within 7 days of the trip cancellation. Any cancellations by Royal Coach Tours & Cruises, Inc. prior to tour departure will be Refunded in Full within 7 days.

OVERNIGHT MOTORCOACH TOURS: On any OVERNIGHT MOTORCOACH TOURS the following per person penalties will be assessed, dependent upon time of cancellation. For cancellations after booking - \$25 per person on motorcoach tours. Cancellations on all tours from 60-46 days prior - 50%; 45-31 days prior - 75%. Within 30 days prior - Nonrefundable. Percentages apply to total cost of tour. Any changes made to the reservation within 14 days of departure will result in a \$20 per person change fee. Any cancellations by Royal Coach Tours & Cruises, Inc. prior to tour departure will be Refunded in Full within 7 days.

AIRLINE/CRUISE TOURS: Tours involving Airlines and Cruise Lines have individual policies and a written copy of said cancellation policy will be provided upon request and will also accompany deposit receipt. Any cancellations by Royal Coach Tours & Cruises, Inc. prior to tour departure will be Refunded in Full.

CANCELLATION NOTIFICATION: All cancellations must be received by telephone to Royal Coach Tours & Cruises, Inc. at 386-788-0208 and must also be followed up in writing to Royal Coach Tours & Cruises, Inc., 1648 Taylor Road, #505, Port Orange, Florida 32128

CANCELLATION INSURANCE: Royal Coach Tours & Cruises, Inc. highly recommends Cancellation and Interruption Travel Protection Insurance to reimburse you for cancellation fees in the event you must cancel or interrupt your trip. This coverage includes pre-existing exclusion waiver if purchased within 7-days of initial trip deposit. Passengers may inquire at anytime for a brochure of the cancellation insurance protection offered.

Smoking Policy: For the comfort and enjoyment of our guests, Royal Coach Tours & Cruises, Inc. operates Non-Smoking Tours and prohibits smoking on any coach or airline. However, we recognize that some of our guests smoke. Therefore, to provide an atmosphere in which to smoke, frequent rest stops and sightseeing will be made at which time there will be an opportunity to smoke outdoors, away from the coach. In any restaurant, we ask that you not smoke when dining with the group. Please inform your escort, and a smoking table will be requested apart from the group. Smoking hotel room must be requested.

Special Needs: Royal Coach Tours & Cruises, Inc. does not discriminate against persons on the basis of disability. We seek, to the extent feasible to accommodate the needs of all passengers so they are able to enjoy our tours. Non-motorized wheelchair are excepted provided they fit in the baggage area under the coach. On multi-day tours/cruises, a completed information form is necessary so that we are fully aware of any special medical, physical or other requirements you may have.

Responsibility: Royal Coach Tours & Cruises, Inc. is a tour operator licensed by the state of Florida to sell travel and bonded by a licensed and state approved bonding company. The responsibility of Royal Coach Tours & Cruises, Inc. is limited. As a tour operator, Royal Coach Tours & Cruises, Inc. organizes and sells tours consisting of services such as airlines, cruises, trains, motor-coaches, sightseeing, meals and hotel accommodations, all of which are purchased or reserved by Royal Coach Tours & Cruises, Inc. The suppliers providing these services for Royal Coach Tours & Cruises, Inc. are independent contractors and are not employees or agents of Royal Coach Tours. Therefore Royal Coach Tours & Cruises, Inc. shall not be responsible for breach of contract or intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Royal Coach Tours & Cruises, Inc. reserves the right to substitute of similar quality, change, postpone, cancel or deviate from any scheduled itinerary and shall not be liable for any loss or damage incurred by a guest as a result of any such change. Royal Coach Tours & Cruises, Inc. shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, war, social or labor unrest, mechanical or construction failures or difficulties, diseases, illnesses, local laws, climactic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside Royal Coach Tours & Cruises, Inc. control. Royal Coach Tours & Cruises, Inc. reserves the right to decline acceptance of any individual they deem necessary and may disembark any guest whose presence in the opinion of the escort may be detrimental to the comfort or safety of the other guests or who disrupts the operation of the tour. In such cases, the guest shall not be entitled to any refund of fare or compensation whatsoever. If a passenger leaves the tour at any time, for any reason, all return fares and other expenses will be assumed by the passenger. By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies and medical and climactic disruptions, and is advised to obtain appropriate insurance coverage against them, which is available at an EXTRA COST through Royal Coach Tours & Cruises, Inc. Traveler's retention of tickets, deposited reservations, or bookings after issuance shall constitute a consent to all the above and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members. It is agreed by and between the passengers(s) and Royal Coach Tours & Cruises, Inc. that all disputes and matters whatever arising under, in connection with or incident to this agreement shall be litigated, if at all, in and before a court located in the City of Daytona, County of Volusia, State of Florida, U.S.A., to exclusion of the courts of any other city, state or county.